

Care & Maintenance

Vinyl & Hybrid Plank

PREVENTATIVE MAINTENANCE

- Rapid and significant temperature fluctuation will affect the dimensional stability of the product. Hence maintain stable indoor temperature condition.
- The flooring must be always protected from direct sunlight (by use of curtains, blinds or UV resistant film on windows).
- It is essential to install good quality mats inside and outside external doors to trap grit and remove moisture from shoes.
- Consider rugs in high traffic areas or those areas frequented by animals.
- Place felt protectors on the legs of furniture to avoid scratches and use plastic mats under wheeled chairs i.e. office furniture. Felt backed castors should be used under heavy furniture.
- Avoid rubber-based items such as backing for matting, castors under furniture and rubber tipped furniture feet being in direct contact with the floor.
- Protect the floor from the wear and tear resulting from pet's nails by keeping them trimmed.
- Long term exposure to direct sunlight can cause the product to change colour or fade. It is recommended that curtains, blinds or UV resistant films on windows are used to protect the flooring.
- Spillage of any material should be wiped up immediately.
- Our planks have a PVC component which is thermoplastic. This means that the dimensions of a plank will change with changes in temperature. Changes in plank dimensions will result in the entire floor expanding at high temperatures and contracting at cooler temperatures. Dunlop Flooring have perfected a formulation that results in minimal expansion and contraction. It is important however to be aware of the product's temperature limitations. The ideal temperature to maintain the floor is between 14 to 28°C and relative humidity at 40-65%. Our formulations and trials enable the planks to operate 30% above and below the ideal temperatures. It is important to note that other environmental conditions like humidity, direct sunlight, moisture, coupled with high and low temperatures can impact floor performance. Therefore, maintaining the floor as close as possible to ideal temperature and humidity is highly recommended.

Storage: Any excess stock that is being retained on site should be stored in its carton(s), in a cool, dry place, stacked flat (not upright) and supported along the entire length of the carton/plank.

THINGS TO AVOID

- Avoid indentation from stilettos or spiked heels.
- Avoid dragging furniture and other heavy objects across the floor.
- Do not use polishes on the floor.
- Avoid leaving excess moisture on the surface of the floor. If left for long enough, excess moisture can lead to subfloor dampness, swelling or breakdown of any adhesives present in the subfloor components. You can clean using a damp mop/cloth or using the below suggested cleaning products.
- Prevent cigarettes, matches or other very hot items from getting in contact with the floor as this may cause permanent damage.
- **Steam mops must not be used on the floor.**
- Do not use solvents (e.g. methylated spirits or similar), abrasive cleaning materials or harsh detergents to spot clean difficult to remove materials/marks as this can damage the floor surface.

CLEANING

- Routine cleaning can be easily done by sweeping, vacuum cleaning or damp wiping the floor. This ensures that your floors are kept in their best condition.
- Clean the floor to remove loose dirt, grit and dust using a dusting pad or a soft broom. If using a vacuum cleaner, ensure that the cleaning head has a soft brush to avoid scratching or damaging the floor surface.
- Use a **Bona Spray Mop with Bona Stone, Tile and Laminate Cleaner** to clean the floor surface.
- Dunlop Flooring recommend that Bona Floor Care products are used to clean and maintain the floor.
- Full details of the Bona Floor Care range of products together with a list of Bona Floor Care retailers can be found at www.bona.com.au

