

Care & Maintenance

Laminate

PREVENTATIVE MAINTENANCE

- Install high-quality mats both inside and outside external doors to trap dirt, grit, and moisture from shoes.
- Attach felt protectors to the legs of furniture to avoid scratches and use plastic mats under wheeled chairs (e.g., office furniture). Felt backed castors should be used under heavy furniture where required.
- Avoid rubber-based items such as backing for matting, castors under furniture and rubber tipped furniture feet being in direct contact with the floor
- Protect the floor from potential damage caused by pet nails by keeping them trimmed.
- Long term exposure to direct sunlight can cause colour changes or fading. To minimize this, use curtains, blinds, or UV-resistant window films.
- Clean up spills promptly, as excess water left on the floor for prolonged periods of time may cause permanent damage and create a slip hazard.
- Maintain a comfortable room temperature and humidity (14 - 30°C and relative humidity at 40 – 65%). Dunlop Flooring's Laminate floors can tolerate fluctuations of $\pm 30\%$ outside this range, but various other environmental factors, along with temperature and humidity extremes, may affect the floor's performance. Every attempt should be made to maintain your floor at or close to ideal recommended conditions. Low humidity conditions (less than 50%) for prolonged periods of time must be avoided to ensure optimum performance of the floor.

THINGS TO AVOID

- Avoid indentation from stilettos or spiked heels
- Do not drag furniture or other heavy objects across the floor. Always lift and place them carefully.
- Do not use floor polishes, as they can create a residue and affect the surface finish.
- Heavy objects and furniture such as large bookcases, full sized billiard tables or kitchen units should not be placed / installed on any floating installation. This can hinder the floor's ability to expand and contract, potentially causing squeaking, gapping, or structural failure.
- Avoid leaving excess moisture on the surface of

the floor. Excess moisture may damage the floor's surface, cause deterioration of the plank or lead to swelling of the floor elements. You can clean using a damp mop/cloth or using the suggested cleaning products mentioned below.

- **Do not use steam mops**, as the heat and moisture can damage the floor.
- Avoid using solvents (e.g., methylated spirits), abrasive cleaners, or harsh detergents to spot-clean stubborn marks, as these can harm the floor surface.

CLEANING

- Remove loose dirt, grit, and dust using a **Bona Dusting Pad** or a soft broom. If using a vacuum cleaner, ensure the cleaning head has a soft brush and will not scratch or damage the floor surface.
- Use a **Bona Spray Mop** with **Bona Stone, Tile and Laminate Cleaner** to clean the floor surface.
- Dunlop Flooring recommends using **Bona Floor Care products** for regular cleaning and maintenance. It is important to only use mild, pH-neutral cleaners.
- For a complete range of **Bona Floor Care products** and a list of retailers, please visit www.bona.com.au



Storage: Any excess stock that is being retained on site should be stored in its carton(s), in a cool, dry place, stacked flat (not upright) and supported along the entire length of the carton/plank.